CRU-USA
catastrophe response unit

Environmental Claims

We're Different. We're CRU

Catastrophe Response Unit (CRU-USA) is a fast growing industry leader in P&C claims with a strong Environmental Division. We are ready to deliver a ⌐mely and comprehensive response to your major and complex events from branches based in North America with interna⌐onal reach. Count on CRU for technical strength, quality & cost control consistently.

Environmental Services:
- First and Third Party Claims Handling
- Audit of Contractor Invoices for Accuracy and Necessity
- Public Rela⌐ons Coordina⌐on
- Real-estate Buy-Out Programs for Impacted Area
- Real-estate Appraisals to Establish Market Values
- Demoli⌐on Oversight and EPA Documenta⌐on
- Debris Monitoring During Disposal Process
- Manage Re-sale of Purchased Proper⌐es
- Pre and Post Disaster Planning

Risk Audit Services:
- Determine Poten⌐al Worst Case Scenario
- Evalua⌐on of Different Types of Losses and Financial Impacts
- Types of Losses by Category and Severity
- Business Con⌐nuity Evalua⌐ons
- Establish and Manage SIR
- TPA Services for Clients

Li⌐ga⌐on Experience
- Ability to Effec⌐vely Communicate with Corporate Counsel
- Strategically Aligned with Legal Counsel in Regulatory and Environmental Law
- Demonstrated Effec⌐ve Partner with Outside Counsel to Achieve Desired Outcomes
- Ability to Produce and Maintain Customized Claims Reports and Management Reports
- Tes⌐mony
- Experience with Mul⌐ple Class Ac⌐on Events
- Flexibility

Our diverse service offerings allow our clients to offer best in class service while improving their bottom line performance.

Part of the CRU Group

Catastrophe Response Unit, Inc. (CRU)
Catastrophe Response Unit, Inc (CRU-USA)
Maltman Group International
Academy of Insurance Adjusting (AIA)

The insured is your customer. Your #1 priority. Trust CRU to serve every single one to your standards.

Services
- Daily Claims   • Catastrophe Claims
- Appraisals   • QA inspections
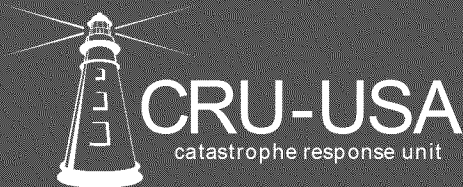- Auto Claims   • Liability Claims
- Environmental Claims

Types of Events
Hurricanes * Earthquakes * Tornados * Wildfires * Explosions *Environmental * Wind, Hail, and Ice Storms

Unique In The Industry
We form collaborative consultative relationships with our clients.
- Full North American Coverage
- Offices in Canada and the United States
- Tailored Solutions: Evaluate and develop specialty adjusting groups to meet our client-specific needs.
- Pre-Event Catastrophe Planning
- Quality Management Audit Program
- CRU's Contents Recording Unit
- Quality Management Audit Program
- Indemnity Management
- Reduced Cycle Time
- Qualified adjusters: in-house/desk or field, complete adjusting services or task assignments
- Immediate Response
- Exceptional Service

More information at
www.cruadjusters.com

Questions or comments
PHONE 647.694.2988

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catastrophe response unit

The insured is your customer. Your #1 priority.
Trust CRU to serve every single one to your standards.

Coffeyville Oil Spill

- Thousands of Claims
- Two Class Action Law Suits
- Both Class Actions Defeated
- No Certifications
- Real Estate Purchase Program
- Over 450 Properties Purchased for Client
- Demolition of Purchased Properties

Our company's great success comes from providing our carriers with effective, custom-designed claims services and the insured with a positive, and quick, claims handling experience.

Contact Oland Robinson: orobinson@cruadjusters.com

Mission Statement

CRU Group is dedicated to providing carriers with customized, effective insurance claim services with the most uniquely qualified adjusters and to providing policyholders with the best claims experience.

Contact Us

For more information on any CRU service, contact: *orobinson@cruadjusters.com*

CANADA

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